WHO WE ARE | HOW WE CAME TO BE | WHAT TO EXPECT

OUR CENTER

The Ellendale Recovery Response Center is a 23 hour crisis assessment and engagement program for individuals 18 years of age or older with significant mental health and/or substance use challenges. The goals of the Recovery Response Center is to prevent, when possible, hospitalization and higher levels of care by rapidly getting to know the person's needs, engaging in a voluntary recovery opportunity, and connecting people to the community services and support.

OUR EXPERIENCE

Recovery Innovations has extensive experience operating similar programs in five other locations around the country and has been a leader in the behavioral health field by the development and application of the best practices of no-force-first, trauma-informed care, peer support, and recovery outcomes.

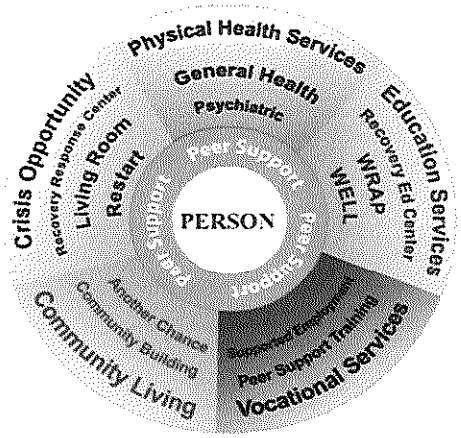
OUR STAFF

Our highly trained team works under the supervision of professional and licensed Recovery Services Administrator, Donna Mockaitis, RN, BSN, and Denise Wilson, MS, MEd. Our psychiatrist is either on site or on-call 24/7 and works under the supervision of the Recovery Response Center's Medical Director, Alice Plummer, MD. Our professional team includes a knowledgeable group of Mental Health Professionals, Registered Nurses, Peer Support Specialist, Constables and a team of respectful Service Specialists.

FUNDING

Currently the State of Delaware is implementing a comprehensive initiative to increase availability of community based behavioral health services and transform the service system to be recovery-oriented.

Under this initiative, the Ellendale Center is funded through a contract with the Delaware Division of Substance Abuse and Mental Health so individuals will be served without reguard to income or insurance status.



RECOVERY SERVICE COMPONENTS

OUR COMMITMENT

Our team at Ellendale Recovery Response Center has assisted thousands of adults that have influenced our practices, advanced our understanding, and deepened our commitment to helping more people sustain life long recovery support.

OUR CENTER

We welcome referrals from Hospital Emergency Departments, Law Enforcement, Mobile Crisis, Community Agencies, Family/Friends and Self Referrals. Whenever possible, please call us in advance with referral information so that we can coordinate services and be prepared for an immediate response upon arrival.

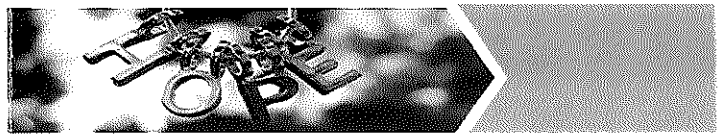
302.424.5660

WHAT TO EXPECT

1. Individuals who appear to be medically or physically unstable should first be taken to a hospital emergency room.

2. Hospital Emergency Departments can expect to reduce the emergency boarding of patients being held for placement in an inpatient psychiatric hospital. We will review for acceptance referrals of individuals who have been medically cleared, including those that remain on a 24-Hour Involuntary Emergency Detention.

3. No Guest will be released without transportation and a follow up plan for continuing services and supports.

4. Our nurturing and respectful team recognizes each person as an individual with the potential for life long recovery.

5. Family and friends are welcome to visit with permission from our guest.